

Billing questions?

**AIS HEALTHCARE'S FINANCIAL CONCIERGE
TEAM CAN GIVE YOU ANSWERS.**

AIS Healthcare provides the medication administered through your implanted pump. Our dedicated billing specialists, the Financial Concierge Team (FCT), are ready to answer any billing questions that you have. From understanding the invoices you receive to navigating insurance coverage, we're here to help.

 877.299.4371

 financialassistance@aiscaregroup.com

 aiscaregroup.com

YOUR QUESTIONS, ANSWERED


What is an EOB and why did I get one?

An Explanation of Benefits (EOB) is not a bill. It is the administrative paperwork from your insurance company regarding how your plan benefits were applied. If you have any questions, just give us a call.

Who can get help from the FCT?

We work with in-network and out-of-network patients, those covered by Medicare or Medicaid as well as self-pay patients.

What do I do if I have concerns about affording my medication? There may be a patient assistance program or payment plan that can help.

Call us at  **877.299.4371**, Monday–Friday, from 8 am to 5 pm CST.

- Option 1: Billing support, payments, insurance updates
- Option 2: Financial Assistance Program

