



# Care Connect<sup>®</sup>

FOR PATIENTS

## Discover Care Connect<sup>®</sup>

AIS Healthcare provides medication for implanted infusion pumps. But we're more than just a pharmacy. We're a healthcare company that supports more than 33,000 pump patients throughout their treatment.

We also offer care coordination services that give you the help you need when you need it. Learn more about the support available to you through Care Connect.



AIS Healthcare  
Targeted Drug Delivery

Advancing quality.  
Improving lives.

# What is Care Connect?

Your healthcare team has referred you to AIS Healthcare's Care Connect program to help monitor and support your pump therapy. Through Care Connect, you'll receive around-the-clock access to nursing support and education services as well as pharmacy, billing and reimbursement assistance.

## Care Connect includes:

- ✓ 24/7/365 telephone support from a team of nurses and pharmacists
- ✓ Access to billing and insurance support
- ✓ Health education and community resource information
- ✓ Regular phone calls from a nurse to assess and monitor your implanted pump treatment

## Benefits of Care Connect:

- ✓ A dedicated nurse advocate to work with you and your healthcare team
- ✓ Discussions about your upcoming pump-related appointments with your doctor to help you stay on track
- ✓ Ongoing pump-related assessments performed by a registered nurse who can alert your healthcare provider about any potential concerns
- ✓ Access to AIS Healthcare specialists ready to address your insurance or reimbursement questions

95%  
patient  
satisfaction  
rate

*Our specially trained Care Connect registered nurses assess, triage, educate, report and coordinate. They do not prescribe, diagnose, offer medical advice or suggest medical treatments.*

## We're always here to help.

AIS Healthcare is focused on giving patients like you everything you need to thrive. Our team is available around the clock to answer questions, address concerns and provide ongoing education about your implanted pump.

📞 888.521.8962

✉ [careconnect@aiscaregroup.com](mailto:careconnect@aiscaregroup.com)

🌐 [aiscaregroup.com/patients](http://aiscaregroup.com/patients)

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