



Care Connect



FOR PATIENTS

Welcome to Care Connect

AIS Healthcare is the leading targeted drug delivery solutions provider that prepares and ships medication like yours to more than 30,000 patients across the country.

We also offer care coordination services that give you the help you need when you need it. Learn more about the support available to you through Care Connect.

 AIS Healthcare

Advancing quality.
Improving lives.

What is Care Connect?

You have been enrolled in AIS Healthcare's Care Connect program to help manage and support your pump therapy. Through Care Connect, you'll receive around-the-clock access to nursing solutions and education services as well as pharmacy, billing and reimbursement assistance.

Care Connect includes:

- ✓ 24/7/365 telephone support from a team of nurses and pharmacists
- ✓ Billing and reimbursement support
- ✓ Access to education services and information about community resources
- ✓ Regular phone calls from a nurse to assess your progress with your pump-related treatment

Benefits of Care Connect:

- ✓ A dedicated nurse advocate to work with you and your healthcare team
- ✓ Proactive reminders so you don't miss an appointment with your healthcare provider
- ✓ Ongoing pump-related assessments performed by a registered nurse who can alert your healthcare provider about any potential concerns
- ✓ AIS Healthcare specialists ready to address your insurance or reimbursement questions

OUR SPECIALLY TRAINED CARE CONNECT REGISTERED NURSES ASSESS, TRIAGE, EDUCATE, REPORT AND COORDINATE. THEY DO NOT PRESCRIBE, DIAGNOSE, OFFER MEDICAL ADVICE OR SUGGEST MEDICAL TREATMENTS.

We're always here to help.

AIS Healthcare is focused on giving patients like you everything you need to thrive. Our team is available around the clock to answer questions, address concerns and provide ongoing education about your implanted pump.

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